

**SCALE**

<i>Very Satisfied or Very Frequently</i>	<b>5</b>
<i>Satisfied or Frequently</i>	<b>4</b>
<i>Neutral or Sometimes</i>	<b>3</b>
<i>Dissatisfied or Almost Never</i>	<b>2</b>
<i>Very Dissatisfied or Never</i>	<b>1</b>
<i>Don't Know or Not Applicable</i>	<b>0</b>

**\*\*\* Rate Your Level of Satisfaction for Each of the Following Using the Scale Above \*\*\***

<b>LRC (Tutoring Lab)</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>
Comfort of the LRC's Learning Environment						
Availability of Tutors and LRC Staff						
Friendliness of Tutors and LRC Staff						
Helpfulness of Tutors and LRC Staff						
LRC Hours of Operation						
Quality of Tutors' Responses						
Effectiveness of Tutoring Sessions						

<b>Brainfuse (On-Line Tutoring)</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>
Availability of On-Line Tutors						
Helpfulness of On-Line Tutors						
Effectiveness of On-Line Tutoring Sessions						
Brainfuse Hours of Operation						
Effectiveness of Brainfuse Writing Lab						
Usefulness of Other Brainfuse Features						

<b>Study Groups</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>
Availability of Study Groups						
Length of Time for Study Groups						
Helpfulness of Study Groups						
Effectiveness of Study Groups						

<b>Other</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>
Student Activities Hosted by the LRC and Library						
Testing Services Provided by the LRC						
Availability of Study Aids and Other Resources						
Overall Satisfaction of Services						

<b>Suggestions</b>